

Warranty Terms

1. The warranty period is 1 year from the date of purchase which is indicated on the purchase document.
2. Any defects discovered during the warranty period will be repaired free of charge within 21 working days from the date of filing the complaint. The warranty is extended for a period from the date of filing the complaint to the date of repair completion. The defective product shall be delivered to the warranty service of Sunen Sp. z o.o. with a description of the fault and proof of purchase.

Service Address: SUNEN Service, 81-530 Gdynia, Wrocławska Street 114, Poland

3. The warranty does not cover:

- a) damage caused by failure to comply with the user and assembly instructions
- b) mechanical damage of the product and defects caused by the damage
- c) products, which have undergone structural alterations or modifications made by persons not authorized by the manufacturer
- d) sale items due to reduced quality of the product

4. Loss of warranty is due to:

- a) making a self-repair
- b) removing the plate (if applicable)

5. In the case of unjustified complaints, the user shall bear the costs related to transportation, transportation of the serviceman, and the device overhaul. Unfounded complaints are the following when:

- a) the device is working
- b) damage is the result of poor installation, or improper use.
- c) the claim concerns maintenance problems

The manufacturer is not liable for damages caused by improper installation, or device connection.